## GOLDEN ARROW PEST CONTROL INC.

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\*\*\*PREPRATION SHEET\*\*\*

We have been contracted by the management of this building to provide application to your suite for the elimination of **bed bugs/insect inside the premises**.

NOTE:If you are unable to accommodate this appointment, please contact your resident manager immediately or call us.

For our service technicians to provide the most effective treatment, we ask your co-operation in carrying out the following instructions. Your staff needs to completely comply with them.

- 1. In your all rooms: Move all furniture at least 2 feet away from the wall so treatment can be applied to the baseboard perimeters. All baseboards need to be loosened from the wall approximately ½ inch so the treatment can be applied behind the baseboards. Do not replace baseboards until all the three(3) treatments are done. Also remove the mattresses and box-springs from bed frames and lean them against the wall with room for our technicians to work around them. Couches and chairs must be accessible to technicians- do not cover with sheets. Suit case should be empty for spraying.
- 2. Please wash all laundry (all recently used items, including bedding) in **hot water** and put all washed clothes in clean storage bags. Stuffed toys or other fabric-based personal items should be run through a pre-heated, hot dryer cycle for a minimum of thirty minutes.
- 3. Birds and pets must be removed from the premises, and fish tanks <u>must</u> be covered and the motors turned off, to prevent any possibility of poisoning. Radiator covers should be removed before treatment.
- 4. Remove everything from all closets. Completely empty all bedroom drawers and remove all books and items from bookcases prior to treatment.

## Please Store Away All Breakables.

- 5. Don't place items on beds, sofa and /or chairs as our technicians will need access for spraying during treatment items can be temporarily stored in a bathtub, kitchen counters, dining room tables, and coffee tables. Try to get rid of cardboards and papers.
- 6. Children's toys should be placed in plastic bags or covered toy boxes.
- 7. Unplug all cords from outlets, and cover TVs, computers, and other electronic items to prevent any spray from settling on them. Remove all outlet plug covers. Do not forget to wash your curtains.
- 8. Kitchen counter tops, cutting board, fridge and stove tops should be washed prior to any items being

returned to them .Vacuum thoroughly after treatment, especially along the baseboards. Use special tool to get into corners and cracks, also vacuum box springs, mattresses and associated bedrooms and upholstered furniture in the living room. Regular vacuuming should be done because cleanliness and sanitation is a vital part of eradication and successful treatment .

9. Everyone must leave the premises for at least 6 to 8 hours. Anyone who has allergies, asthma or pregnant women, children under the age of 4, or anyone with respiratory problem should leave the premises for 12 to 24 hours OR consult your family physician!.

NOTE: Breakage Policy: Our technicians take the almost care in treatment, however, if one of our staff accidentally breaks an item a note be left for you. If it's a valuable an irreplaceable item you'll need to put it away (Monetary or Sentimental items should be taken care by the owners).

## FOLLOWING TREATMENT

Use clean sheets and blankets on a beds. Sheets should be placed on the couches after treatment for one week. Vacuum carpets, especially around baseboards daily. All furniture should be vacuumed daily (i.e. mattresses,box springs,couches, chairs, and ottomans). Do not wash any of the baseboards or bed frames for a period of at least six weeks. Please note;it is the responsibility of the landlord or building owner to notify all tenants that may be affected by the above treatment.

If you have to throw anything including furniture or mattresses or box springs, please wrap them before disposing of them.

THANK YOU FOR YOUR CO-OPERATION. CARING FOR YOU AND YOUR ENVIRONMENT.

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